



# Cellular Forensics Service Request Form

Contact ComSec: (800) 615-0392

## Step One: Identify the Device(s)

**\*Forensic Service Price: SamSung Devices: \$645.00/Device. All Other Devices: \$445/Device.**

Phone Type: Phone Number: Screen Password & iTunes Backup Password:

Phone Type: Phone Number: Screen Password & iTunes Backup Password:

iPad/Tablet Type: Screen Password & iTunes Backup Password:

iPad/Tablet Type: Screen Password & iTunes Backup Password: \* Service includes USB containing cell phone forensics report & linked associated files. USB is sent with returned cell phone.

## Step Two: Select Return Shipping Service: Check and complete only ONE option in this section!

Option 1: My prepaid return shipping label for USPS, Fed Ex or UPS is enclosed.

Option 2: Charge my return shipping service to my shipping account. Shipping Account Number:

Option 3: Charge the return shipping service to my credit card identified in step four.

Fedex Priority Overnight:	Overnight UPS Saver:	Cost: \$125 Continental US Only/ Includes \$200 Insurance
2nd Day Fed Ex:	2nd Day UPS:	Cost: \$85 Continental US Only/ Includes \$200 Insurance

Return Shipping Address: Name: Street & Apt. City State Zip Code Phone:

## Step Three: Calculate Total Price **Forensic Service Price: SamSung Devices: \$645.00/Device. All Other Devices: \$445/Device.**

Number of Devices:	Total Device Analysis Price:
Shipping Charges:	Total Shipping Price:
	Total Price:

## Step Four: Payment Information Check and complete only ONE option in this section!

Option 1: A bank check or money order for the full amount is enclosed. Make check or money order payable to "ComSec LLC".

Option 2: Charge the total cost to my credit card.

By completing the credit card information section, you authorize ComSec LLC to charge your credit card the total cost of the service and related shipping charges (as applicable).

Name on credit card:	Phone:
Credit card number:	Billing Zip Code:
Exp. Date:	CVC:

Option 3: Call me on receipt of the device(s) for credit card payment via phone. Phone:



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### Step Five: Authorization

I certify that I am the owner of the device(s) included in this Cellular Forensics Service Request Form and I authorize ComSec LLC to perform a forensic examination of the device(s) for viruses, spyware, malware, trojans and other malicious payloads in files and the physical file system of the device(s).

Signature:

Printed Name:

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### Step Six: Shipment Information

**Send this two-page completed form, return shipping label (as applicable), phone charger & cable and your carefully packaged device(s) to:**

**ComSec LLC, 4525 South Boulevard, Suite 302, Virginia Beach, VA 23452**

Shipping Tips:

- 1) Turn the phone off. Include this completed form, return shipping label (as applicable) and the device charger & cable in the box with the device(s).
- 2) Be sure to choose a shipping method that includes tracking capabilities so you can track delivery to ComSec and return shipment to you.
- 3) We highly recommend that you include sufficient insurance to cover replacement of the device(s.) ComSec is not responsible for damages to device(s) due to packaging or shipping issues, or lost device(s).
- 4) Pack the device(s) sufficiently to withstand shipping conditions of the major carriers.

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### Step Seven: Email Address for Tracking Information

Your receipt for payment and return shipment tracking information are provided via email. Please provide the email address to send this information:

Email Address:

Comments:

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### Step Eight: Notify Us Your Device(s) Have Been Shipped to ComSec LLC

Once your device(s) have shipped to ComSec LLC for services, please email the tracking information to [lm1@comsecllc.com](mailto:lm1@comsecllc.com).

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***Thank you for choosing ComSec LLC for your cellular forensics needs. We appreciate your business!***